

Docket Number MC2012-26

Comments of The UPS Store 4396 and 5445

July 19, 2012

To whom it may concern,

I currently own two The UPS Stores in Cherry Hill, NJ and Marlton, NJ. I am a CMRA and I offer mail delivery services on behalf of the Post Office and hundreds of businesses and individuals.

If the USPS is successful in offering enhanced Post Office Box services, which will be an unfair advantage against me.

We currently offer the following, in addition to simply sorting and delivering mail:

1. Receiving packages from all carriers, not just USPS
2. The use of a real street address
3. Offering of email notification of mail delivery

If the USPS is successful in offering the same enhanced Post Office Box services, they will be able to offer it at considerable less price which is an unfair advantage.

Also, I am currently UNABLE to submit change of address forms for my customers to have their mail forwarded. The USPS is proposing this service as well, but only to their PO boxes. This is an unfair advantage.

Costs to provide these services are higher than they are for the USPS which threatens my small business and the associates that I employ.

Sincerely

*Diane Chapelle*

Owner, The UPS Store #5445 and #4396